

SD Medicaid Dental Benefit



Poor oral health....

- Can lead to disease and infection.
- Can lead to significant health issues.
- Can impact children's school attendance and performance and adults' work attendance.
- Can make eating hurt, leading to poor nutrition.



Connection to:

- Cardiovascular problems, including heart attacks and strokes
- Respiratory health – especially for those with COPD
- Diabetes



Delta Dental of SD Role

- DSS contracts with Delta Dental of SD to administer the SD Medicaid dental benefit
 - Claims Payment
 - Pre-Determination
 - Program Integrity
 - Call Center
 - Care Coordination



Medicaid Coverage

- Coverage is limited to services listed on the SD Medicaid [Dental Services Fee Schedules](#).
- There are differences in coverage for children and adults.
- Coverage for children is more extensive than coverage for adults.



Child Coverage

Covered Services

- Two exams per year
- Two cleanings per year
- Two fluoride treatments per year
- Dental sealants for permanent molars
- Fillings
- X-rays
- Removal of teeth
- Permanent crowns on front teeth for kids 12&over
- Stainless steel crowns
- Root canals



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Child Coverage

Non-Covered Services

- Permanent crowns on back teeth
- Tooth implants
- Cosmetic procedures
- Bridges to fill a gap between teeth

Limited Orthodontic benefit for children



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Adult Coverage

Covered Services

- Two exams per year
- Two cleanings per year
- Fillings
- X-rays
- Removal of teeth
- Permanent crowns on front teeth
- Stainless steel crowns
- Root canals on front teeth
- Partial dentures and full dentures (minimum of once every 5 years)



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Adult Coverage

Not Covered Services

- Fluoride applications
- Permanent crowns on back teeth
- Root canals on back teeth
- Bridges to fill a gap between teeth
- Tooth implants
- Braces
- Cosmetic procedures



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Adult \$1,000 Maximum

- Medicaid adults have coverage for preventive and restorative dental care services, up to an annual cap of \$1,000 per the State's fiscal year (July 1 to June 30)
- Emergent dental services and dentures do not count against the annual maximum. Exceptions can also be made for people with developmental disabilities who require care in the operating room



Adult \$1,000 Maximum

- Emergent dental services are services medically necessary to immediately alleviate severe pain or acute infection or as a result of trauma
- Once the patient's annual \$1,000 benefit is reached, the patient is financially responsible for any additional costs. These additional costs should be billed at the Medicaid rates for covered services.



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Providers

- Dentists must be enrolled with SD Medicaid to receive reimbursement.
- South Dakota Medicaid has over 300 enrolled dentists across the state.
- Dentists are in private practice, at Community Health Centers, and at Indian Health Services.



Goals and Measures

Goal: Increase use of evidence-based preventive dental services by South Dakota Medicaid recipients

Measures:

1. Increase the rate of children ages 0-20 enrolled in Medicaid or CHIP who receive any preventive dental service by 10 percentage points over a 5-year period.
2. Increase the rate of adults ages 21 and over enrolled in Medicaid or CHIP who receive any preventive dental service by 10 percentage points over a 5-year period.



Goals and Measures

3. Increase the rate of children ages 6-9 enrolled in Medicaid or CHIP who receive a dental sealant on a permanent molar tooth by 10 percentage points over a 5-year period.
4. Increase the rate of children ages 10-14 enrolled in Medicaid or CHIP who receive a dental sealant on a permanent molar tooth by 10 percentage points over a 5-year period.



Goals and Measures

Goal: Increase access to dental care and availability of dentists to South Dakota Medicaid recipients

Measures:

1. Increase the rate of children ages 0-20 enrolled in Medicaid or CHIP who have a dental home by 10 percentage points over a 5-year period.
2. Increase the rate of adults ages 21 and over enrolled in Medicaid or CHIP who have a dental home by 10 percentage points over a 5-year period.



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Dental Care Coordination

- Changes to call center
- Dental Care Coordinators
 - Sioux Falls – Sovanna Beekman and Nicky VanDerWerff
 - Rapid City – To be hired spring 2018
- Changes to Medicaid Recipient Handbook
- One Page Documents



Care Coordination

- Assist recipients with overcoming barriers in oral health through education and advocacy:
 - Assist those experiencing difficulties:
 - Access to dental services
 - Understanding and utilizing their SD Medicaid Dental benefits
- Work with SD Medicaid recipients, medical providers, community agencies, parents and caregivers, and other stakeholders
 - Educate others who work with this population
- Act as a liaison for Dental Providers



Care Coordination Goals and Measures

- Improve provider perception of volume and impact of No Shows
- Decrease number of Emergency Room visits
- Improve rate of follow through with treatment that is pre-determined
- Increase number of Medicaid recipients with chronic conditions (i.e., in Health Homes) receiving preventive dental care. Chronic conditions to be determined, but likely to include diabetes and cardiovascular disease.



Resources

- South Dakota Medicaid Recipient Handbook and 1-pagers
- Delta Dental Call Center – 1-877-841-1478
- InsureKidsNow.com
- Mydentalscore.com



Social Determinants of Oral Health and Oral Health Literacy

Thursday, March 22, 2018

1:15 p.m. – 5:00 p.m.

Club House Hotel & Suites
Sioux Falls, South Dakota

To register, email sdmedicaid@deltadentalsd.com



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Questions



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